

Candidate 2- Everyday Life

Part 1 — Everyday Life

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Read the task below and write your answer on the lined answer sheet below and on page 03.

You recently had a meal with friends to celebrate a special occasion. Unfortunately, you were extremely disappointed with the experience.

Write a **formal email** to the restaurant manager, describing what happened and explaining the reasons you were unhappy.

You should include some or all of the following points:

- quality of food
- standard of service
- restaurant atmosphere
- comfort and decoration
- value for money

You may also add your own ideas.

You should write approximately 140–160 words.

Dear restaurant manager I would like to tell you about my experience in the restaurant ~~some time ago~~ so when me and my friend's got to the restaurant we ordered food and we were told we would get the food in around 20 minutes but when we actually got the food we had to wait for almost an hour and some of my friend's

got the wrong food that they ordered because some of the food got mixed up with other people's orders but after a few minutes the problem was solved and when me and my friend started eating we noticed that some of our food was overcooked and undercooked and the food wasn't that good. another problem was the seats were uncomfortable and there was some rubbish under our table and we also noticed there was no decorations around the restaurant and we also heard a lot of people shouting at each other and the price of the food was very high and we didn't get much value so overall the restaurant experience was ~~quite~~ bad and I would like you to try to improve it. ~~Bye~~ please reply whenever you want to bye