

Candidate 4 – Work

Dear Mrs Jurghead

Firstly, thank you for asking me about feedback. I think that training event its a good idea for our company. I have some ideas which could help our ~~employees~~ ~~co-workers~~ co-workers improve their skills.

Health and Safety training

Health and Safety is very important in businesses. I've saw few people in dangerous situations but their even doesn't know about it. The emergency exit doors was blocked by carton boxes. Water was split on the floor beside computers cables. More of that, I've saw woman ~~in~~ in hills standing in the chair ~~on~~ trying reach folder which was at the top of shelf. People should know ~~how~~ what to ~~do~~ do in this case.

Customer care training

Customer care is also very important. You want to see people happy when their enter or leave company. This means that we help them ~~the~~ in the best way. Yesterday I saw women waiting hour and a half ~~on~~ on the sofa.

She was ~~try~~ holding newborn baby trying to make him stop crying. I wanted help her but I ~~couldn't~~ couldn't. I was talking to other client, but I asked James can he take care of that ~~woman~~ woman and he just refuse. He explain that he don't like kids and he's not going to help her. That was ridiculous! I write a report later on ~~it~~ about this situation.

Teamwork training

We should work like a team. It's important to ~~hear~~ hear others opinions and respect them. In teamwork we should have a leader ~~and~~, older person with a lot of experience, younger person with new ideas. For now we have only mix of young ~~and~~ people with a lot of ideas but none of them don't have enough experience. Also not everybody is able to respect others opinions and ideas.

In my opinion programme of this training events is the best way to show co-workers what to do and practise to gain more experience and new skills.

Sincerely